

# 5 YEAR WARRANTY

## Sound Masking System

We have the old-fashioned value that the customer should always feel like they got what they paid for. No catches, no loopholes, no headaches. Just guaranteed results.

All parts and components of the sound masking system are warranted for five (5) years from the date of purchase. At its option MPS will repair or replace components without charge. This warranty can be extended by purchasing an extended warranty. It is exclusive and in lieu of all other warranties, written, oral, express, or implied. MPS disclaims the implied warranties of merchantability and fitness for a particular purpose.

MPS is not liable for special incidental or consequential damages that may result from any aspect or use of the system. Speakers will be free from defects in material or workmanship and will function under normal use and service in accordance with specifications for five (5) years. Electronic components will be free from defects in material or workmanship and will function under normal use and service in accordance with specifications for five (5) years.

### Warranty Limitations:

- Warranty begins at date of original purchase.
- Warranty applies only to use in the country for which appropriate government compliance is noted on the controller.

### Warranty is VOID if:

- Serial plate is defaced.
- Product has defect or damage due to alteration, connection to an improper electrical supply, accident, fire, natural disaster, or other conditions beyond the control of MPS.
- Product is not installed by an MPS approved installer.

### Warranty claims:

- During the five (5) year warranty period, the buyer may apply directly to MPS for a return authorization number (RA#). Upon obtaining a RA#, the defective component(s) may be shipped to MPS. Repaired or new components(s) will be shipped back generally within five (5) business days.
- If components are purchased from a dealer other than MPS, the buyer is obligated to submit the request to the dealer. Dealers should follow a similar process as above.

In no event shall MPS be liable for incidental or consequential damages.

This warranty provides specific legal rights, and there may be others that vary from state to state or in the country of compliant use. Therefore, certain additional exclusions may apply.

